

CONTACT





New Business

For Quotations:

za.quotations@coface.com

For Leads:

za.leads@coface.com

Information

For Express Response Service (ERS):

za.ers@coface.com(24 Hour Response)

For Information Queries:

za.infoline-southafrica@coface.com

For Information Submissions:

za.transparency@coface.com

Underwriting

For Underwriting Queries:

za.Underwriting-Queries@coface.com

For Ageing's:

za.60days@coface.com

For Reviews:

za.reviews@coface.com

Commercial

For TradeLiner Management Report:

za.ManagementReport@coface.com

For New Policy Queries:

za.welcome@coface.com

For All Remittance Advices or Proof of Payments:

za.remittance@coface.com

Visit our Website



CONTACT

Follow us on Social Media



Commercial Back Office

For Declarations:

za.decs@coface.com

For Back Office & Invoicing Queries:

za.commercial-support@coface.com (48 Hour Response)

Claims & Collections

For Collection Queries:

za.collections@coface.com

For Uninsured Collections:

collection-south_africa@coface.com

Customer Service

For Complaints:

complaint.southafrica@coface.com

For Compliments & Testimonials:

shaazia.khan@coface.com

Communications

For General Enquiries:

za.info@coface.com

To Subscribe to Communication:

za.subscribe@coface.com

To Unsubscribe:

za.unsubscribe@coface.com