

GREEN CLIENTS

MAP: 0 – R140K



New Business

- Quick & easy Quote Process (1 Step).
- Access to Online Portal for Sector Codes & Number of Buyers.
- Access to an Online Training Platform with in-depth. tutorials on Products and CofaNet.

Renewal

- Quick & Easy Renewal Process (1 Step).
- Access to an Online Training Platform with in-depth tutorials on Products and CofaNet.
- Automated Limit Applications and NOA Process.
- <https://help.coface.com/za>

MAGENTA CLIENTS

MAP: R140 001 – R600 000



New Business

- Access to Proposal Form.
- Quick & Easy Quote Process. Virtual Training Sessions & Face-to-face (upon request)
- Access to an Online Training Platform with in-depth tutorials on Products and CofaNet.

Renewal

- Quick & Easy Renewal Process.
- 1 In-Person Meeting & Requested Virtual Meetings.
- In person & Virtual Training Sessions.
- Access to Risk Underwriter.
- Claims & Collections Officer Assistance.

CELADON CLIENTS

MAP: R600 001- R2 00 000



New Business

- Access to Proposal Form.
- Quick & Easy Quote Process. Virtual Training Sessions & Face-to-face (upon request).
- Access to an Online Training Platform with in-depth tutorials on Products and CofaNet.

Renewal

- Quick & Easy Renewal Process.
- 2 In-Person Meeting & Requested Virtual Meetings.
- In person & Virtual Training Sessions.
- Access to dedicated Senior RUW.
- Claims & Collections Officer Assistance.

SAFFRON CLIENTS

MAP: >R 2 000 000



New Business

- Access to Proposal Form.
- Quick & Easy Quote Process. (In person & Virtual Training Sessions).
- Access to an Online Training Platform with in-depth tutorials on Products and CofaNet.

Renewal

- Quick & Easy Renewal Process.
- 4 In-Person Meeting & Requested Virtual Meetings.
- In person & Virtual Training Sessions.
- Access to dedicated Head of RUW.
- Chief Operations Officer assistance.