



Receivables Management

Coface South Africa

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Receivables Management

Coface South Africa offers local and international debt collection guaranteed to maintain the level of professionalism needed to preserve clients' business relationships with buyers.

Local Trade Debt Collection:

We have a professional team of South African debt collectors dedicated to the collection of uninsured debt in a timeous and effective manner. All matters are handled with the utmost professionalism following the correct procedure as set out by the National Credit Act for debt collection. This guarantees that debt is collected as quickly as possible with a minimal amount of legal intrusion on the process, permitting for speedy recovery of the outstanding money for our clients.

International Trade Debt Collection:

One of the greatest challenges any organisation will experience is international debt collection. Differing legal systems, business cultures and language make communication difficult and payment aversion easy. In addition it can be challenging to find a reputable debt collection company in that country.

Coface South Africa, through the Coface Group has access to a network of Coface debt collection companies in 96 countries globally. Thus the international debt is collected by Coface employees with an in depth knowledge of the legal systems, business culture and language of that country, and a reputation for efficient but professional debt collection.

In addition the Coface international communication systems will allow the client to track the debt collection process via an online system, facilitating better credit management practice for the client.

Service Commitments:

- First action within 24 hours after receipt of the file.
- Transmission of the collected amount within 20 working days after receipt of the Money in Coface's account.
- Any client request will be answered within 3 working days.
- Strict respect of laws and ethics.
- A clear and attractive tariff rate.
- Strong service commitments.

Countries in which Coface South Africa is able to do trade collections:

South Africa – Argentina – Austria – Belgium – Benin – Brazil – Bolivia – Bulgaria – Burkina Faso – Cameroon – Canada – Chile – China – Colombia – Costa Rica – Croatia – Czech Republic – Dominican Republic – Ecuador – El Salvador – Estonia – France – Germany – Guatemala – Guyana – Honduras – Hong Kong – Hungary – Ireland – Italy – Ivory Coast – Latvia – Lithuania – Luxembourg – Mali – Mexico – Netherlands – Panama – Paraguay – Peru – Poland – Portugal – Romania – Russia – Senegal – Singapore – Slovakia – Slovenia – Spain – Switzerland – Taiwan – Togo – UK – Ukraine – Uruguay – USA – Venezuela.